

Angela St. Julien

Greater Houston

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Summary

Professional Mediator & Arbitrator with a demonstrated history of working in the education management industry. Skilled in Coaching, Team Building, Management, Leadership, and Strategic Planning. Strong business development professional with a servant's heart.

Angela St. Julien is the owner and Principal Mediator/Arbitrator at Yes Mediate, LLC, a Texas Certified Guardian, LTC Ombudsman, and Certified Therapeutic Life Coach. She assists parties in achieving long-term resolutions to personal, organizational, and workplace conflicts. She enjoys coaching others on reducing life's stressors through aromatherapy and the therapeutic arts.

Angela is currently completing a Master's program in Dispute Resolution, has Bachelor of Science degrees in Political Science and History, and holds certifications in Ethical and Inclusive Leadership and Diversity, Equity, & Inclusion in the Workplace. She currently serves as an Arbitrator for Virginia's Surprise Billing program. She is a FINRA Public Arbitrator and volunteers as a Mediator for the Better Business Bureau of Houston.

Angela has had the privilege of serving families in her community for the last eight years in her roles as Director and Head Mistress of School for Lutheran and Episcopal Schools and through her local School Districts' mentoring program. Her background and experience uniquely qualify her to serve as a neutral in various industries.

Experience

Owner

Yes Mediate, LLC

Jan 2021 - Present (1 year 11 months +)

MEDIATION & ARBITRATION

- Conducting mediation of workplace disputes, civil disputes, family & cps related disputes, elder and adult care disputes, and intellectual property disputes.
- Writing agreements reached by the parties participating in mediation and finalizing them with the parties' signatures.
- Facilitating and negotiating settlement between disputing parties by providing direction and encouragement, working collaboratively with parties, and finding creative ways to reach a mutual solution
- Maintaining confidence, exercising sound judgement and discretion, work collaboratively with others and foster effective working relationship with students, staff, parents, and representatives from funding/accrediting agencies, school faculty, related community agencies and other programs.

OMBUDSMAN

- Providing alternative dispute resolution services to corporations, government agencies, college & universities, and long-term care facilities.
- Inform, and where necessary guide, parties in potential or active disputes. Assist in initiating the mediation process when needed;

- Conducting mediation by helping all parties to resolve workplace conflicts in a voluntary and confidential process, acting as a neutral third party, facilitating and helping conflicting parties to discuss issues and negotiate an agreement;
- Maintaining neutrality and impartiality towards all parties and confidentiality within the process, gathering information as appropriate, and help parties identify and understand issues and interests, explore options, and generate solutions to which all parties agree, drafting agreements when requested;
- Assisting in identifying systemic issues encountered during Ombuds and mediation processes and making proposals towards relevant actions to be taken;
- Participating in developing and delivering outreach and learning activities on conflict management to help all parties to efficiently utilize the services of the office;
- Developing relationships with clients

Head of School

St. James The Apostle Episcopal Church

Oct 2020 - Oct 2021 (1 year 1 month)

Serves as Head of the School, setting the spiritual tone for the school, preparing implementing and adhering to a School Board approved Parent Handbook, insuring the school stays compliant of all State and Local regulations, organized and directed the work of the School Office. Providing for the maintenance and reporting of all student and employee records as required by State and Local statute or regulation or by policy while maintaining confidentiality. Ensuring appropriate insurance protection is maintained for employees, students and facilities. Planning and putting in place age-appropriate curriculum that meets the stated purpose of the School and required by state statute or regulation. Directed all aspects of Human Resources Management to include recruitment, employee development/training/coaching, employee relations, employee benefits, compensation and policy development.

School Director

Grace Lutheran Church and School

Jul 2017 - Aug 2020 (3 years 2 months)

Served as Chief Administrative Officer of the School, set spiritual tone for the school, prepared implemented and adhered to a School Board approved Parent Handbook, insured the school stayed compliant of all State and Local regulations, organized and directed the work of the School Office. Directed all aspects of Human Resources Management to include recruitment, employee development/training/coaching, employee relations, employee benefits, compensation and policy development. Provided for the maintenance and reporting of all student and employee records as required by State and Local statute or regulation or by policy while maintaining confidentiality. Ensured appropriate insurance protection is maintained for employees, students and facilities. Planned and put in place an age-appropriate curriculum that meets the stated purpose of the School and required by state statute or regulation. Arranged and managed a sound nutrition program.



Logistics Management Specialist

United States Department of Defense

May 2008 - Dec 2010 (2 years 8 months)



Administrative Intern

Charleston Southern University

May 2004 - Feb 2006 (1 year 10 months)

Education



Touro University Worldwide

Dispute Resolution

Feb 2022 - Feb 2023



Charleston Southern University

Bachelor of Science (B.S.), Political Science/History

2003 - 2008

Licenses & Certifications



Basic Mediation - Manouso Mediation & Arbitration LLC



Advanced: Family and Divorce/Child Custody Mediation - Manouso Mediation & Arbitration LLC



Arbitration - Manouso Mediation & Arbitration LLC

Director's Credential - Tym the Trainor



Parenting Coordinator - Manouso Mediation & Arbitration LLC



CPS Mediation - Central Texas Dispute Resolution Center



Diversity, Equity and Inclusion in the Workplace Certificate - USF Corporate Training and Professional Education



Texas Notary - The Office of the Texas Secretary of State

Issued Nov 2021 - Expires Nov 2025



Elder & Adult Care Mediation - Manouso Mediation & Arbitration LLC



Inclusive and Ethical Leadership Certification - University of South Florida Muma College of Business



Inclusive and Ethical Leadership Certificate - USF Corporate Training and Professional Education



Certified Notary Signing Agent - National Notary Association

Certified Professional Guardian - JUDICIARY COURTS OF THE STATE OF TEXAS

Issued May 2022 - Expires May 2024

CG-16155

Skills

Public Speaking • Leadership • Leadership Development • Training • Entrepreneurship • Team Building • Coaching • Social Media • Small Business • Arbitration